7-brains

Ministries, authorities and large organisations

The executive office, finance, procurement, legal and compliance, IT, services to the public — each writing in its own channel, each with its own service times.

Intelligence supports the decision. People make it.

An illustrative week — not a client's story. What FDI notices in it is one of the pack's real checks.

Without FDI

1. Sunday: beneficiary services announce that building permits can be renewed online from the 12th.
2. Tuesday: IT notes, in its own channel, that the permit module is unavailable until the 20th.
3. The 12th: the public comes to the service hall to ask why the service does not work.

With FDI

1. Tuesday, the head of the organisation sees: a service is announced to the public while it is unavailable — the announcement and the outage side by side, each with where it came from.
2. One request to beneficiary services, with a date: the announcement is corrected before the 12th, and the answer says how.
3. The same brief lists the work waiting between departments: an approval past its agreed service time, a procurement step that stopped moving — the work, never a person.

FDI NOTICES

A service is announced to the public while it is unavailable

7 BRAINS VISION CAN WATCH

Is the marked zone at low, medium or high density of people (counted, never identified)?



Book a demo

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